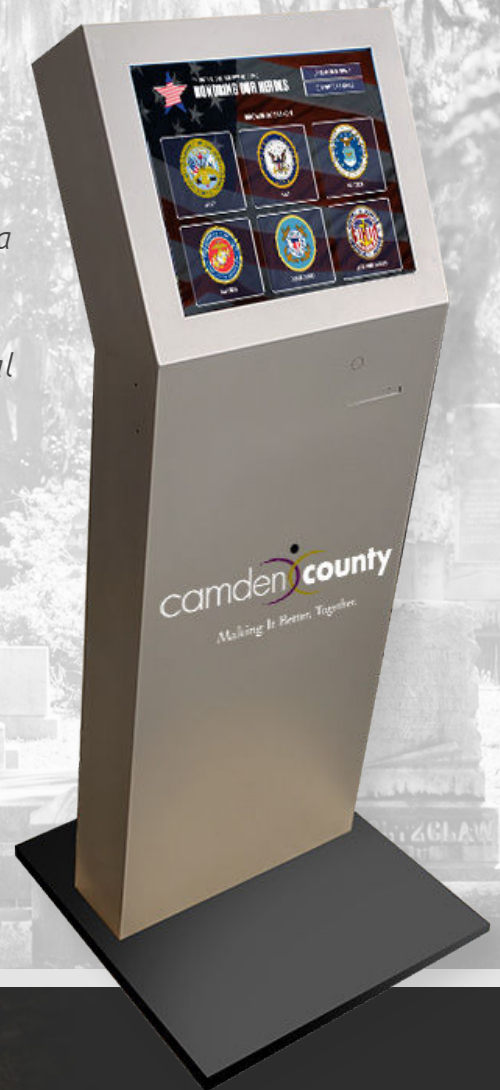## Self-Service Kiosk Solutions for
TRIBUTES & MEMORIALS

Establishing a Memorial is the perfect way to honor loved ones, Military heroes, and other public figures who made a lasting impact in your community and around the world.

With Self-Service Kiosk Solutions, visitors of your Memorial can:

- **Access wayfinding services**
- **Pay respects at any time**
- **Share stories through digital media**
- **Sign a guestbook**
- **Conduct educational field trips**

Honor the heroes for decades to come with Advanced Kiosks.

FULL SYSTEMS START AT: $9,200

Common Functions:

- ✓ **Cemetery Maps**
- ✓ **Military Service Memorials**
- ✓ **Rich Media Displays**
- ✓ **Guestbooks and Visitor Logs**
- ✓ **Wayfinding and Sponsor Search**
- ✓ **Customizable Map Printing**

THE ADVANCED KIOSKS ADVANTAGE

We take pride in our work and our reputation in the industry. Here are some of the ways in which we provide added value in every kiosk we design and ship:

3 YEAR WARRANTY

Unmatched 3 Year Warranty on all standard kiosk hardware (not just the box).

EXPERIENCE

Over 20 years of self-service kiosk design and development experience.

KIOSK SOFTWARE

Kiosk management software providing kiosk security and the power to do more.

QUALITY STANDARDS

Kiosks made with high quality, American-made, commercial grade components.

ON-BOARDING

A specialist is assigned to your project for setting up your kiosks.

WORLD-CLASS SUPPORT

Comprehensive support and 24/7 technical assistance options for your product.

CONSULTING SALES

We don't sell, we advise our customers to get the most value.

OUTDOOR KIOSK MODELS

The Enviro and Monolith Kiosks are among our most popular models, and are highly recommended for your memorial.

3 YEAR WARRANTY

3 YEAR WARRANTY
Offered on All Our Kiosk Models

- Tamperproof Hardware
- Easy Internet Connect
- Windows OS Pro

ENVIRO KIOSK
19" LANDSCAPE

Our state-of-the-art Outdoor Enviro Kiosk is built to withstand extreme climates, from hot summers in the desert of Arizona to the cold New England winters.

MONOLITH KIOSK
43" OR 55" LANDSCAPE

Use this big touch screen to build awareness and engage everyone who sees it. This striking design helps you engage your audience in a big way.

INDOOR KIOSK MODELS

PEDESTAL KIOSK
46" LANDSCAPE

The Pedestal Kiosk is a touch screen kiosk that enhances any lobby, campus, interactive exhibit, or open space in need of a modern touch.

MULTIPURPOSE KIOSK
32" LANDSCAPE

If you're looking for flexibility combined with elegance, our Multipurpose Kiosk has you covered. Can be wall-mounted or freestanding.

WALL-MOUNTED
22"-65" LANDSCAPE

The Wall-Mounted Touchscreen can be a clean and simple installation for self-service or an immersive experience for your customers.

KIOSK MANAGEMENT SOFTWARE

Zamok Kiosk Management Software makes integrating your systems or web-based content a breeze! This powerful software suite delivers **functionality** and **administrative control** to get you up and running quickly and enable you to do more with your kiosk.

ZAMOK®

KIOSK ADMIN TOOLS

- Remote Management
- Remote Content Editing
- Lockdown Browser Security
- Alerts and Notifications
- Reporting & Statistics
- Weekly Status Report

FEATURE SUPPORT

- Document Scanning
- Credit Card Capture
- Printing and Copying
- VoIP Service Support
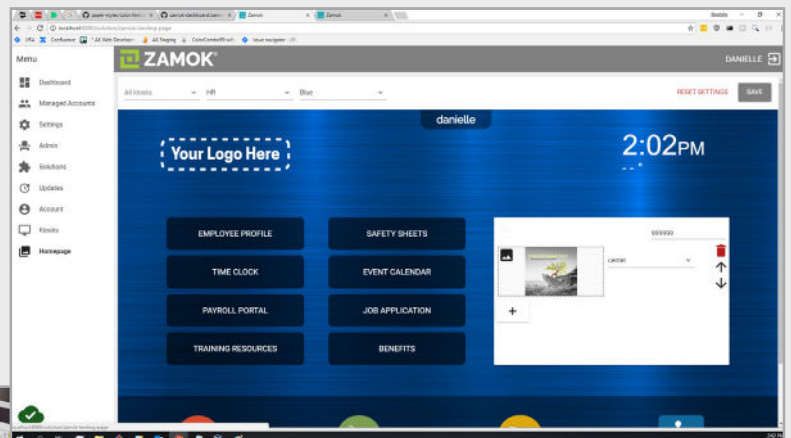- Live Interpretation
- Live Video Support

KIOSK USER INTERFACE

- Screen Layout Templates
- Screen Saver
- Logo & Branding Options
- Survey & Review Tool
- Screen Reading
- On-screen Keyboard

ZAMOK DASHBOARD — All from your desk!

Your Zamok control center allows you to **conveniently customize and manage settings for all your kiosks right from your desktop!**

Make your desired changes and see a preview of what is displayed on the kiosk screen.

With the easy to use, intuitive Zamok interface, no technical skill is required.

Any button can link to a webpage, form, or scan routine.
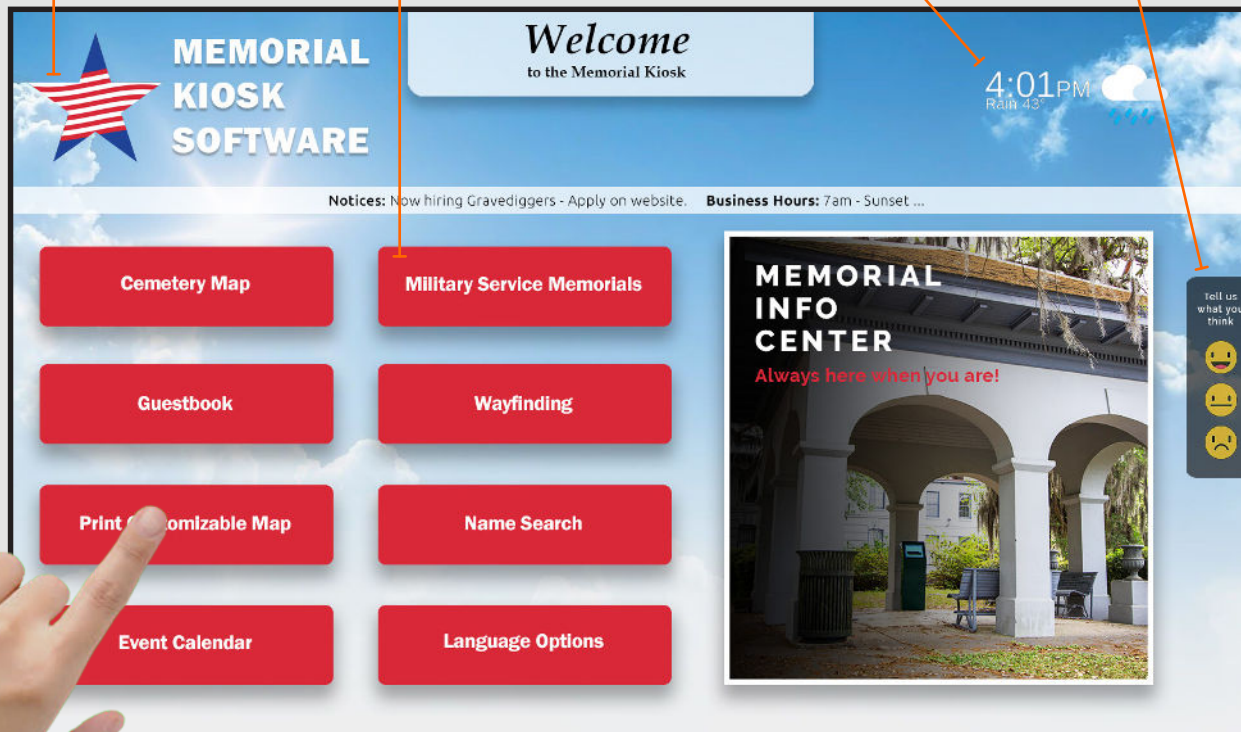
KIOSK USER INTERFACE

Our own software package, ZAMOK, comes with several templates to use as a starting point for your homepage configuration.

Add your company logo, branding, colors, and background

Provide up to eight buttons assigned to tasks of your choice, including linking to any website or webpage

Local weather forecast with the click of a button

Customer surveys and feedback

The home screen templates are customizable to include functionality, look, and feel. Users can securely access your systems, approved websites, and third-party services with ease.

If your organization has a pre-existing database of your memorial, our onboarding team can integrate it to work seamlessly with your new interface.

INFORMATION ACCESS

For a more customizable interface, consider upgrading to our Tribute Kiosk Software package. Tell your heroes' stories lovingly and respectfully with engaging digital media, accessible any time visitors come to pay their respects.

Provide an interactive way to view and share memories with loved ones and friends.

- Easily maintain multiple kiosks remotely from the Fallen Heroes admnistrative login.

- Add new members and details over time on your own or choose from a number of available support options for assistance.

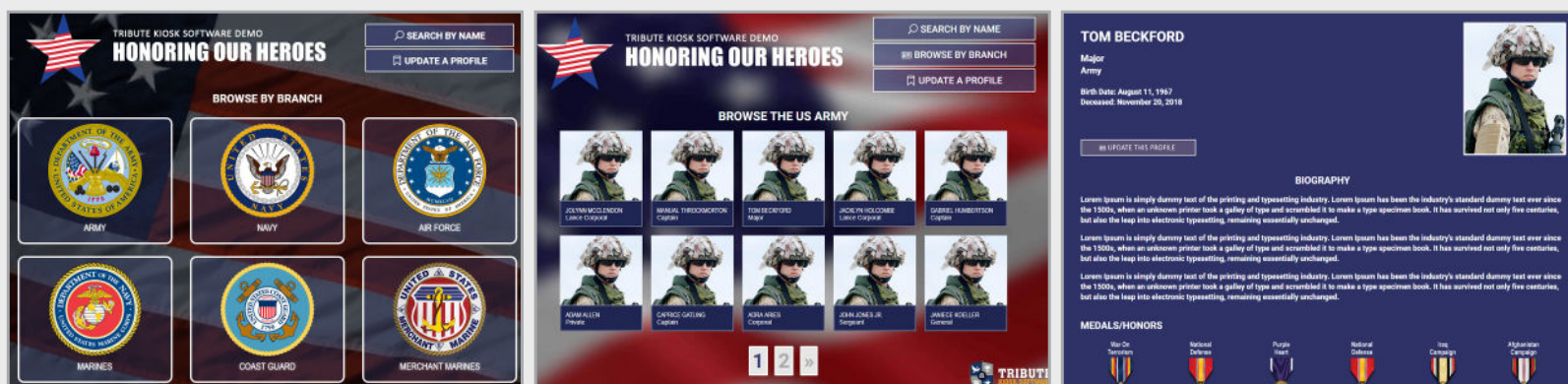- All Tribute Software themes include the remote kiosk management features and capabilities.

With several pre-built theme packages to choose from, each one is fully customizable to meet the needs of any military group, alumni class, sports team or organization.

TRIBUTE KIOSK SOFTWARE

TRIBUTE THEME PACKAGES

- Fallen Heroes
- Alumni
- Hall Of Fame
- Memorial
- Spotlight

COMMON USE CASES

Provide detailed accounts of fallen heroes, including:

- Name, birth date & photo
- Biography
- Medals & Honors
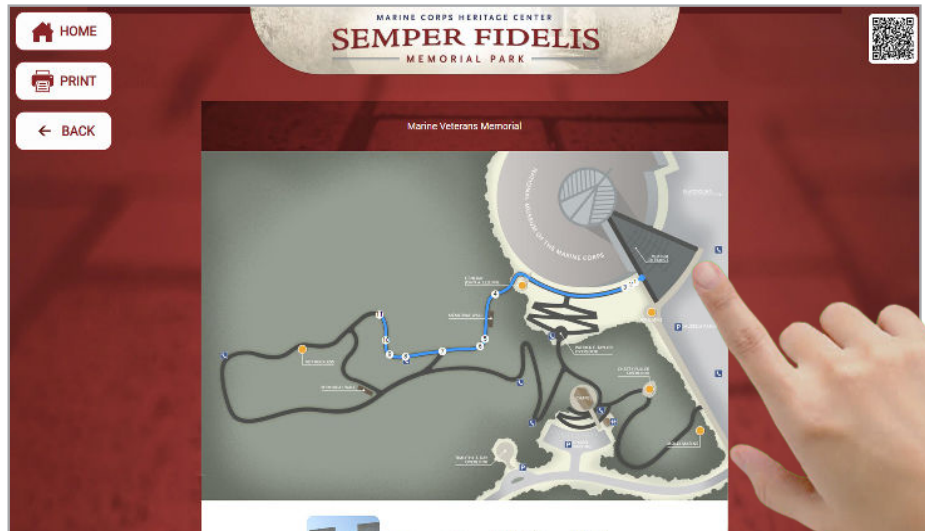- Video or other media
- Cemetery Marker Location

WAYFINDING & SPONSOR SEARCH

Navigating through tributes & memorials can be confusing and overwhelming. Upgrade your kiosk to include our map routing feature in order to simplify the process, allowing your guests to focus on what really matters.
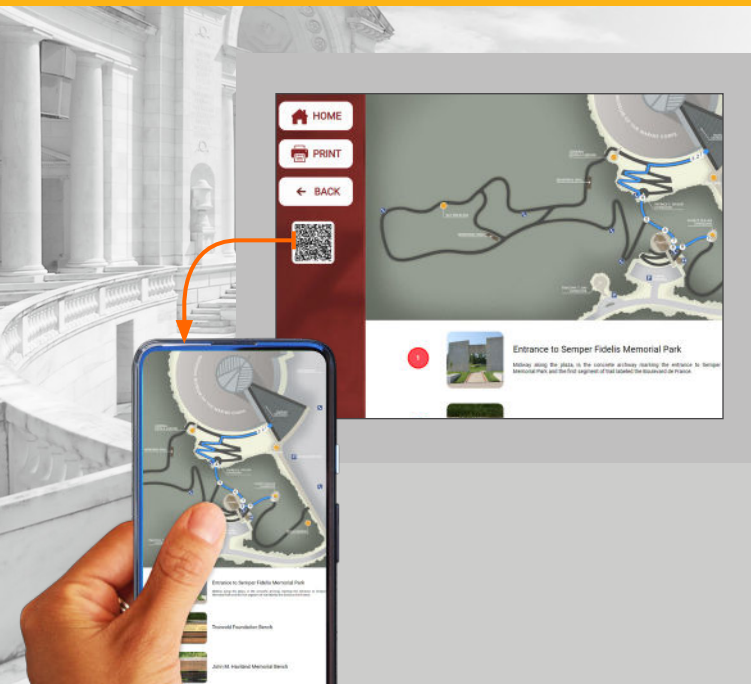
DIGITAL MAP BENEFITS

Digital mapping and wayfinding with sponsor search can:

- Provide continuous service 24/7
- Reduce staffing demands
- Improve customer service and guest experience
- Reduce human contact
- Provide paperless option
- Update easily

2 WAYS TO UTILIZE WAYFINDING TECHNOLOGY

AFTER CALCULATING A WAYFINDING ROUTE, YOUR CUSTOMER CAN:

1 Scan a QR code with their smartphone, bringing their paperless directions with them wherever they go.

2 Print out directions and use their paper map as a guide.

ONBOARDING: Have a paper map? We can make it digital. See our On-Boarding Section for more details.

ON-BOARDING: *We do the Heavy Lifting!*

A Customer Success Specialist is assigned to your project to oversee everything from parts and delivery to installation feedback.

- 10 hours of one-on-one set-up time
- Kiosk management software setup
- Overview of kiosk administration tools
- Training to ensure you are prepared to manage your kiosk system
- Content retrieval to set up users, list of document names, and tags
- Transferring paper forms to make them virtual
- Work with an IT manager to make sure all protocols are met.

SOFTWARE FOR DONATIONS

CARD READERS & SCANNERS

Different options can be added to expedite the payment process or even help auto-fill forms and applications. These include:

- Credit Card or Magnetic Strip Reader
- EMV Credit Card Reader
- Barcode and QR Code Scanner
- Drivers License and ID Scanner

Right: *Ticketing Kiosk with EMV credit card reader.*

CLIENT SUCCESS STORY

In 2016, when Advanced Kiosks was approached by **Arlington National Cemetery**, there was a united sense of pride and commitment regarding the project. The patriotic nature of this project was special and we were honored to be the kiosk manufacturer chosen and capable of delivering exactly what was needed.

After undergoing a rigorous vetting process, these factors would ultimately determine the project's success:

- **Kiosk Quality:** *Exclusively commerical grade parts & unmatched 3-year warrantee*
- **Kiosk Security:** *Must meet government cyber security standards*
- **Kiosk Software:** *Our Zamok kiosk management software was the perfect solution*
- **Cemetery Kiosk Locations:** *Indoor/outdoor compatibility*
- **Kiosk Design:** *Stylish but understated*

WORTHY OF OUR NATIONAL MONUMENT

Our staff banded together and handled this project in a short time frame with professionalism and each task was accomplished without the slightest hitch or hiccup.

Put another way, the entire Advanced Kiosks team knew the stakes of producing a first class cemetery kiosk project to occupy the same sacred ground as soldiers, airmen, sailors, generals, members of Congress, Supreme Court justices, and two presidents. In a nutshell, there was no room for error.

"No words can describe the supremely humbling feeling of being among the hundreds of thousands of fallen heroes who have been laid to rest on Arlington's hallowed grounds," said Howard Horn, owner of Advanced Kiosks. "From start to finish, the whole experience was a constant rush of pride in both my company and my country."

WHY ADVANCED KIOSKS?

Advanced Kiosks was founded on the principle of providing turnkey solutions. With nearly 20 years of experience and a team of experts in engineering, software and project management, Advanced Kiosks is equipped to make your kiosk project a success.

3 YEAR WARRANTY

Advanced Kiosks takes pride in building self-service kiosks with commercial-grade, American-made, high-quality components.

ADA & 508 COMPLIANT

All kiosks and software we build come standard with the features needed for ADA and 508 Compliance to ensure the best user experience.

GSA ADVANTAGE

As an authorized GSA Advantage Vendor, Advanced Kiosks guarantees the best price to your housing authority kiosk solution.

TALK TO A PROJECT MANAGER TODAY

For more information on this **Tributes & Memorials Kiosk Solution**, contact an Advanced Kiosks project consultant today!

(603) 865-1000 / **sales@advancedkiosks.com** / **www.advancedkiosks.com**

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Terms and Conditions

05.06.2021

Advanced Kiosks