

Self-Service Kiosk Solutions for **BILL PAYMENT**

Bill payment kiosks provide a convenient, streamlined portal that allows your customers to pay bills, taxes, fines, and more.

With Self-Service Kiosk Solutions, visitors of your organization can:

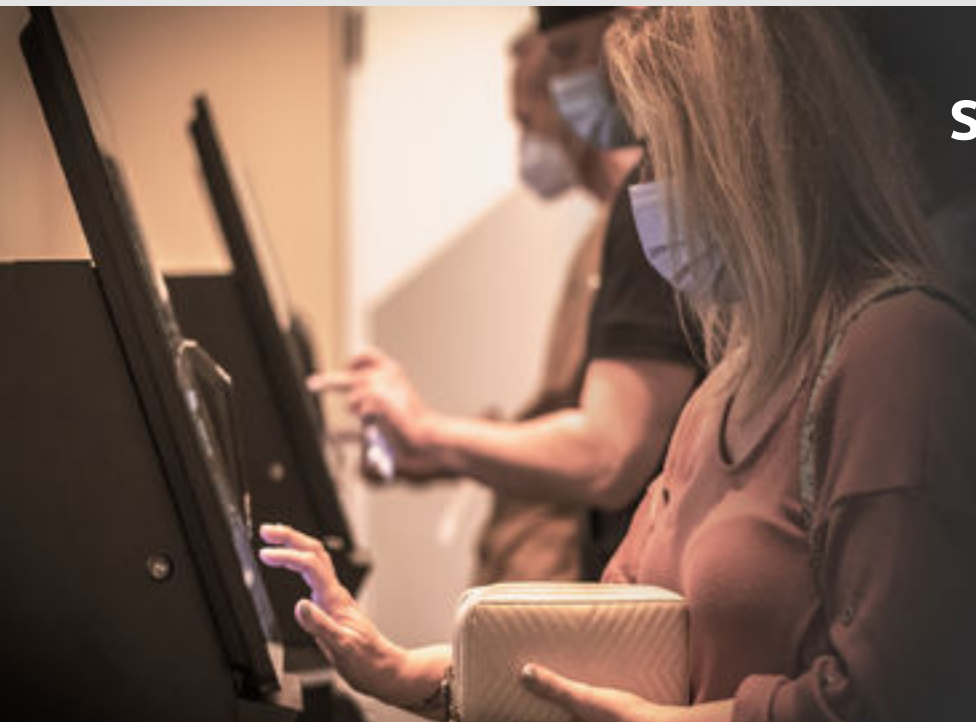
- Make Bill and Tax Payments
- Pay Tickets and Fines
- Apply for Permits
- Apply for a license or registration
- Access Forms, Print, and Scan

FULL SYSTEMS START AT: \$9,800



Self-Service Payment Solutions Benefits:

- ✓ Reduce Staffing Demands
- ✓ Streamline Processes
- ✓ Offer Electronic Payment Portal
- ✓ Increase Security
- ✓ Provide simplicity & convenience



UNMATCHED 3 YEAR WARRANTY

LAST REVISED 08.13.2021



THE ADVANCED KIOSKS ADVANTAGE

We take pride in our work and our reputation in bill-payment. Here are some of the ways in which we provide added value in every kiosk we design and ship:



AUTHORIZED GSA VENDOR

Government organizations get the absolute lowest price for their product.



3 YEAR WARRANTY

Unmatched 3 Year Warranty on all standard kiosk hardware (not just the box).



EXPERIENCE

Over 20 years of self-service kiosk design and development experience.



KIOSK SOFTWARE

Kiosk management software providing kiosk security and the power to do more.



QUALITY STANDARDS

Kiosks made with high quality, American-made, commercial grade components.



ON-BOARDING

A specialist is assigned to your project for setting up your kiosks.



WORLD-CLASS SUPPORT

Comprehensive support and 24/7 technical assistance options for your product.



CONSULTING SALES

We don't sell, we advise our customers to get the most value.

RECOMMENDED KIOSK HARDWARE

The **Document**, **Freestanding** and **Ticketing Kiosks** are among our most popular models, and are highly recommended for your self-service kiosk solutions. Each have standard & custom options for upgrades and provide an excellent starting point for any industry bill payment format across the country.



DOCUMENT KIOSK

19" HORIZONTAL

Our rugged Document Kiosk is sturdy enough to handle all the wear and tear of a Government building setting.



FREESTANDING KIOSK

19" HORIZONTAL

Can be equipped with wheels, card readers, scanners and a wide variety of other options for flexibility and functionality.



TICKETING KIOSK

22" VERTICAL

Our Ticketing Kiosk makes it easy for your customers to quickly select, purchase and print tickets or receipts.



3 YEAR WARRANTY

Offered on All Our Kiosk Models

- Tamperproof Hardware
- Easy Internet Connect
- Windows OS Pro

DOCUMENT KIOSK: Details & Options

The Document Kiosk is the most successful Bill Payment kiosk model and is available with standard features and optional add-ons.

STANDARD FEATURES

19" TOUCHSCREEN for quick navigation, with optional privacy screen filter.

ALL METAL KEYBOARD AND TOUCHPAD durable, backlit, and easy to see in any lighting.

VAULT CASH ACCEPTOR receive cash or coins and store safely and securely with our Vault hardware.

STURDY CONSTRUCTION durable, steel enclosures designed for heavy usage and harsh environments.

BOLT TO FLOOR for added security. You can also bolt to the wall if needed.



OPTIONAL ADD-ONS

VIDEO CAMERA provide extra security or face-to-face customer service from anywhere.

VOIP HANDSET provide direct dial to a list of preselected recipients, no phone needed.

CARD READERS to safely scan credit cards, barcodes, IDs, or driver's licenses.

DOCUMENT SCANNER The kiosk scanner option is a metal, full-page scanner attached to the side of the kiosk. This **ADA-compliant**, "one page at a time" scanner can take letters, passports, driver's licenses, and many other documents.

Watch our [video on scanning](#).

COMPANY LOGO OR MESSAGE brand the kiosk with custom graphics and messaging.

OPTIONS & UPGRADES



CARD READER



EMV CHIP READER



SCANNER



VIDEO CAMERA



CREDIT CARD PAYMENTS

Interactive digital kiosks can offer an electronic payment system for those without available or secure access to technology.



MAKING PAYMENTS EASY

If you have a preexisting payment webpage, we can link to and lockdown that page for kiosk users to navigate the payment process.

With a credit card reader, your customer can autofill user information into the digital payment form, expediting the process.

PAYMENT HARDWARE

CARD READERS & SCANNERS

Different options can be added to expedite the payment process or even help auto-fill forms and applications. These include:

- Credit Card or Magnetic Strip Reader
- EMV Credit Card Reader
- Barcode and QR Code Scanner
- Drivers License and ID Scanner

Right: Ticketing Kiosk with EMV credit card reader and receipt printer.





CASH & CHECK PAYMENTS

Interactive digital kiosks can accept all physical forms of payment for those who prefer a more old-fashioned style of fund transfer.



CASH & COINS

Any US note or coin can be accepted with a 500 note capacity. All accepted cash is securely stored inside our triple-lock protected Vault system.



PERSONAL CHECKS

User enters check details during transaction and then deposits the check into a highly secure drop slot. Checks are processed after collection.

RECEIPTS: Every transaction the Kiosk Software processes (not including customer websites) prints a receipt.

PAYMENT HARDWARE

VAULT PAYMENT HARWARE SOLUTION

Featuring a highly secure tamper-proof **triple lock & key** security solution, the Vault Payment Solution will ensure that access is restricted to only those who are authorized to do so.

Right: Document Kiosk with Vault Payment Hardware Solution built into the steel enclosure.





PAYMENTS DASHBOARD & REPORTS

Using the convenient payments dashboard, you can stay on top of all the important data that adds value to your bottom line.

DASHBOARD FEATURES

- ✓ Log in from any browser
- ✓ Add administrators
- ✓ View reports
- ✓ Search with filters
- ✓ Export transactions
- ✓ Resolve payment disputes with transaction data

TRANSACTION LOGS

- ✓ Unique ID per transaction
- ✓ Local log saved to the kiosk
- ✓ Web log viewable and exportable through dashboard
- ✓ Printed receipts
- ✓ Transactions cannot be deleted

PAYMENT SOFTWARE & ONBOARDING

SOFTWARE INTEGRATION

Zamok is compatible with your pre-existing web-based payment processing software:

Our onboarding specialists can assist with the integration of our kiosk software into your company's workflow with minimal disruption. The best part is you can conveniently manage it all right from your desktop!

→ **ONBOARDING:** *The Advanced Kiosks onboarding team will set up buttons on the kiosk user interface to start scanning processes and will configure the process to fit seamlessly into your operation.*



KIOSK USER INTERFACE

Using our software solutions, you can easily configure your kiosk's interface as a payment center. Form of pay options (cash/credit/check), types of transaction (ex. pay utility bill, pay gov't fees/fines, pay rent) and documentation capabilities (print statement/receipt, etc.) can all be configured right from your desktop.

- Add your organization's logo, branding, colors, and background
- Configure buttons to securely direct users to any website, print or scan documents, pay bills, fill out forms, and more
- Add your own images and update as needed
- Local weather forecast with the click of a button
- Customer surveys and feedback



VoIP Handset option with drop down presets for user to choose from or allow full dial usage

Provide direct email options to one or several recipients

Send customers to any web-based user portal or link to pre-existing software

Employees and visitors with disabilities can access custom information

WHY ADVANCED KIOSKS?

Advanced Kiosks was founded on the principle of providing turnkey solutions. With over 20 years of experience and a team of experts in engineering, software and project management, Advanced Kiosks is equipped to make your kiosk project a success.



3 YEAR WARRANTY

Advanced Kiosks takes pride in building self-service kiosks with commercial-grade, American-made, high-quality components.



ADA & 508 COMPLIANT

All kiosks and software we build come standard with the features needed for ADA and 508 Compliance to ensure the best user experience.



GSA ADVANTAGE

As an authorized GSA Advantage Vendor, Advanced Kiosks guarantees the best price to your courthouse kiosk solution.



TALK TO A PROJECT MANAGER TODAY

For more information on this **Self-Service Kiosk Bill Payment Solution**, contact an Advanced Kiosks project consultant today!

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