



# PRESS KIT

## PREMIER GLOBAL COMPUTER KIOSK AND CUSTOM SOFTWARE SOLUTIONS

Advanced Kiosks is a New Hampshire based business that specializes in industry leading computer kiosks manufacturing and overall custom software solutions for both private and public companies and agencies.

### SERVICES

PROJECT CONSULTING  
SOFTWARE DEVELOPMENT

DESIGN SERVICES  
MANAGED SERVICES

KIOSK DEPLOYMENT

### INDUSTRIES

ATTRACTIONS  
COURTHOUSES  
FOOD & BEVERAGE  
HIGHER EDUCATION  
GOVERNMENT

HOUSING AUTHORITY  
AUTOMATING DATA ENTRY  
HEALTHCARE  
HUMAN RESOURCES  
SELF STORAGE

TICKETING  
TRANSPORTATION  
TRIBUTES & MEMORIALS  
WORSHIP



At Advanced Kiosks, we blend user experience design with software functionality and interactive touch screen hardware capabilities to create the custom kiosk experience your customers want and your business needs. Our in-house team of designers and engineers are experts with self-service integrations that will allow your company to automate repetitive work, provide dynamic interactive content or provide essential information using touchscreens and user facing self-service technology to solve any problem.

AS SEEN IN:





## HOW THE CUSTOMER BENEFITS:

- Scan documents and send to any staff email.
- Conveniently access your services outside of regular business hours.
- Fill out forms and submit applications remotely.
- Print forms, documents, or receipts on demand.
- Pay bills through third-party portals securely.
- VOIP services – Place phone calls through a directory or slideshow of quick-dial buttons.

## INDUSTRIES THAT BENEFIT FROM OFFICE EXTENSION 2.0

**LANDMARKS** - Welcome Visitors with Helpful Information

**HUMAN RESOURCES** - Go Paperless and implement Employee Self Service (ESS)

**GOVERNMENT/TOWN/COUNTY/MUNICIPALITIES** - Paperless Routine Business

**COURTHOUSES** - Paperless Routine Business

**HOUSING AUTHORITIES** - Facilitate Routine Business and Services

## HOW THE BUSINESS BENEFITS:

- Increase staff efficiency and decrease demand by automating services that would otherwise require the immediate attention of a staff member.
- Establish a secure portal that keeps customer data safe and secure.
- Receive an automatic [weekly report](#) of kiosk usage.
- When your customers fill out a form, scan a document, or complete any one of your services, the kiosk will send a PDF to your inbox.
- Easily [make changes to the interface](#) of your kiosk right from your computer. Update services, forms, and more.

## COMPLEX TRANSLATION CAPABILITIES AT THE TAP OF A BUTTON

On-demand, live audio and video interpretation of 240 languages and American Sign Language to break down language barriers at your organization. The InterpreStation allows customers who do not speak English as a first language to ask complex questions and receive answers instantly through a human translator. Pay by the minute for substantial savings and communicate to your customer 24 hours a day, seven days a week.

### RELATED INDUSTRIES

**HEALTHCARE**  
**COURTHOUSES**

**GOVERNMENT**  
**AGENCIES**

**TRAVEL**  
**FINANCE**

**EDUCATION**  
**U.S. NGOS**



### HOW THE CUSTOMER BENEFITS:

- Peace of mind that services can be accessed with ease and with the support needed, regardless of accessibility requirements.
- Receive answers to complex questions instantly with a live human interpreter.
- Personal data remains safe and secure.
- 24/7 access to services.

### HOW THE BUSINESS BENEFITS:

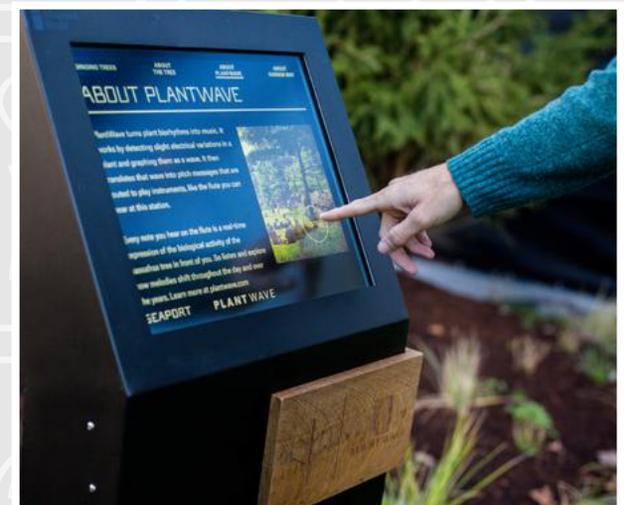
- Save money by paying by the minute
- Offer 240 language plus American Sign Language
- Weekly usage reports
- Personal information security
- Alerts & Notifications
- 3-Year Hardware Warranty

## EXPERIENCED KIOSK PROJECT CONSULTANTS

Advanced Kiosks technical sales representatives are not typical sales staff. When you contact us for information, an experienced Kiosk Project Consultant will work with you to determine the best self-service technology solution for your interactive project. Our Project Consultants will ask the right questions to make recommendations and assemble the perfect interactive kiosk solution to ensure your project is a success.

## TECHNICAL KNOWLEDGE & EXPERIENCE

Our in-house engineers develop interactive computer kiosks that are tough, quiet, easy to install and require almost no maintenance. The attention we pay to influential elements such as backward compatible options (meaning you can add many hardware options or software solutions to your kiosk(s) after installation), the environment a kiosk is exposed to, and how secure the location of a kiosk is, to name just a few, allow us to build interactive kiosks that are not only great for business, but that will last for years. This is directly aligned with our mission which is, "To make self-service technology beautiful and easy to use for everyone."



## QUALITY & VALUE

When you choose Advanced Kiosks for your self service technology project, you can expect superior quality. Advanced Kiosks was founded on the principle of providing total solutions built with commercial grade hardware and custom-developed software across a variety of industries. With this philosophy of uncompromising quality and included kiosk software, Advanced Kiosks is delivering a new level of customer service to the self-service computer kiosk market. All products are tested thoroughly and never ship unless they pass rigorous evaluation. Our team of experienced engineers keep the bar high and it shows with our outstanding track record of customer satisfaction and product performance in the field.

## FLEXIBILITY & OPTIONS

All of our interactive kiosks have been designed with commercial grade components for heavy use in a public environment. We understand that over time the intended use of your kiosks may change, which is why our designs are flexible enough to accommodate for new interactive projects. At any time you can add printers, credit card readers, wheels, software solutions and many more options to add to your kiosks' current functionalities or to re-purpose your kiosks for a new audience. Need to change direction? No problem. Simply give us a call and we will help you upgrade your kiosk to meet your needs.



*Prince William County, VA  
Circuit Court  
Office Extension 2.0 Product*

## 50 Businesses, 50 Solutions: Automated Kiosks in Concord helps quickly detect temperatures



By KELLY BURCH

Granite State News Collaborative

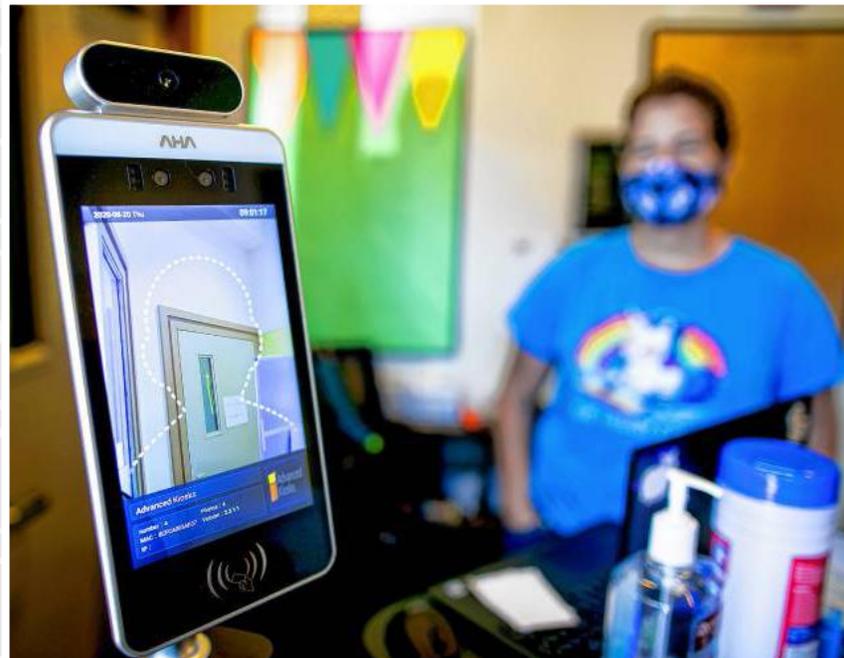
Published: 8/22/2020 12:31:20 PM

"For 20 years, Advanced Kiosks has been designing and building self-service solutions for businesses around the country and around the globe. Using engineering and programming, the Concord-based company produces kiosks that allow people to complete tasks ranging from ordering at a restaurant to purchasing tickets or paying bills.

When the pandemic hit, the team at Advanced Kiosks realized that they had more opportunity for growth than ever before. With social distancing quickly becoming the norm, all sorts of businesses that had previously resisted automation were looking for innovative ways to deliver services without person-to-person interactions....."

[Click Here to Read More](#)

*(Images: Geoff Forester / Monitor Staff Testing)*



## Concord company builds kiosk to remotely screen for COVID-19

CONCORD, N.H. —

Jason King  
News Reporter  
September 11, 2020



“A New Hampshire company is simplifying health screenings for other businesses with its self-service kiosk. Companies that require on-site workers also typically require some form of health screening on a daily basis to try to prevent the spread of COVID-19. Advanced Kiosks in Concord is trying to make the process simpler. “There wasn’t really a market for this type of technology until the whole COVID situation really came around,” said Jeff LeBlanc, director of user experience for Advanced Kiosks. Advanced Kiosks has been helping companies with self-service solutions for about 20 years. Its newest product is the Guardian Kiosk. Using thermal scanning, the device measures a person’s temperature and recognizes if the person is wearing a mask.....”

[Click Here to Read More](#)

