

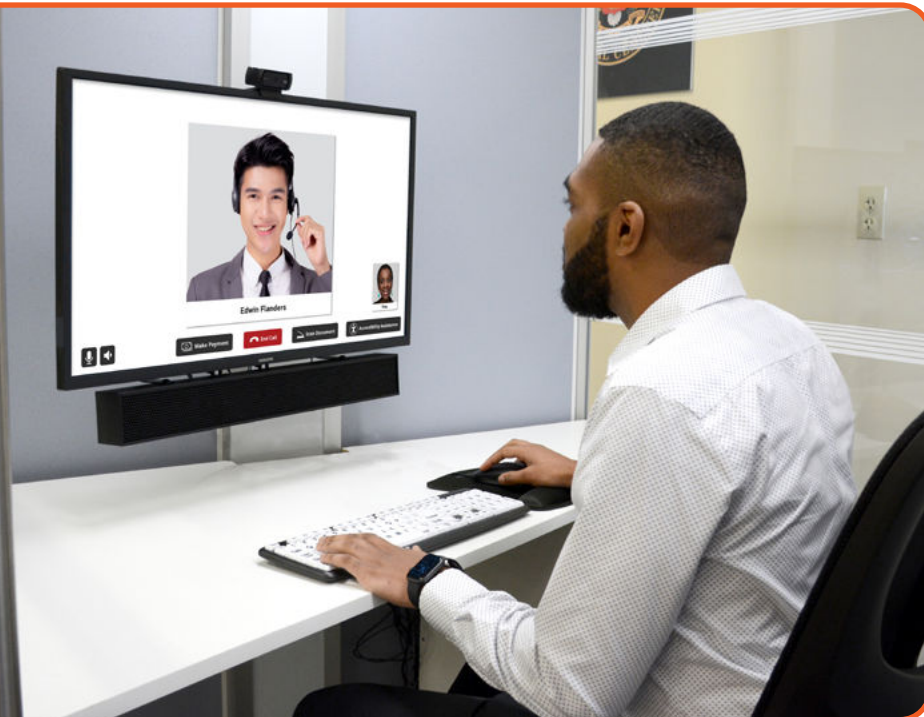
# AEGIS DESK

**\*Patent  
Pending**



## SELF SERVICE COMES FULL CIRCLE

with Assisted Self-Service Kiosks (**ASK 3.0**)



**SECURE**



**COMPLIANT**



**TRUSTWORTHY**



**HUMAN CENTRIC**



**CONVENIENT**



**EFFICIENT**



## WHY DO YOU NEED A DESK?

Examining if adding the [Aegis Desk](#) is right for your business.

### > SITTING OR STANDING?

Many self-service interactions are simple, requiring only a few steps and lasting only a few minutes. But what happens when that interaction becomes more complicated; requiring more time, effort and energy from the user? [Providing a seat](#) will result in a **better experience** for the user and more **accurate data** in the end.

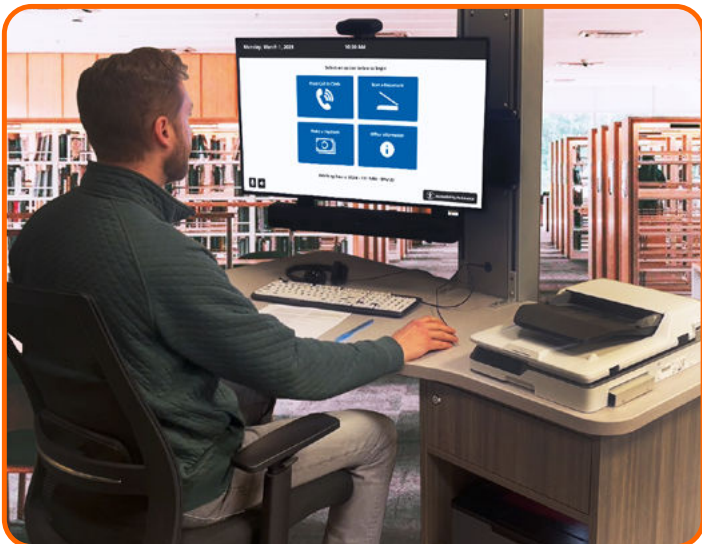
### > HOW LONG IS TOO LONG?

According to [research](#), most users would prefer to be seated for interactions spanning more than **five to ten minutes**. After that span, you should expect a decline in the quality and accuracy of the completed paperwork, as the user will begin rushing through to finish their task due to fatigue.



### > HOW MANY MATERIALS INVOLVED?

Do your services involve paperwork? If so, how much? When a self-service process requires the user to fill out, scan or print multiple pages of paperwork, they should have all the space they need to feel comfortable and get organized. This will lead to a **lower percentage of errors**, and a higher percentage of **satisfied customers and employees**.



### > HOW COMPLICATED IS THE PROCESS?

Are the required tasks simple or complex? If there is any level of complexity involved, you should assume that **assistance will be needed** at some point to **complete the tasks accurately and completely**. That's when you need a support technician at the ready to guide the user through the form, and our [ASK 3.0](#) video conferencing capability is the ideal solution for a seamless support experience. If you have determined that Aegis Desk is not right for you, consider [Office Extension 2.0](#).



## HARDWARE

### WEBCAM

The highest quality camera works with the 4K monitor to capture every detail within the video conference experience

### DIRECTIONAL SOUNDBAR

Crisp, powerful audio ensures clear communication lines

### HEADSET

To ensure privacy when desired, or block out background noise for increased focus

### AMPLE DESK SPACE

Providing a dedicated workspace to spread out documents and paperwork, ensuring a comfortable experience for the user

### ROLLING COMPUTER CHAIR

Comfortable while seated. Easily moved while utilizing desk features or to clear space for wheelchair access.

### STATUS DISPLAY LED LIGHT

LED light display clearly communicates when workstation is available, occupied or offline

### MOUNTED 4K MONITOR

The most important aspect of recreating a face-to-face interaction. The 4k resolution is so clear and realistic, you might forget that you're looking at a screen. Tamper-proof mounting hardware

### NAVPAD CONTROL

Provides accessibility for those with impaired vision, restricted mobility or limited fine motor skills

### FULL PAGE SCANNER

Share physical documents at the tap of a button and keep the originals for your records.

### LASER PRINTER

Print important documents such as receipts, statements, or forms to be completed by hand

### LOCKING CABINET

Additional cabinet space complete with locking mechanism for added security

**PRODUCTIVITY MEETS COMFORT** with the Aegis Desk, an all-in-one work station that can be inserted into your existing space for increased functionality. With state-of-the-art video conferencing and document management equipment, this desk is designed and engineered to be both a self-service and a full-service workplace solution.





## SOFTWARE

Self-service by default. Full-service when you need it. This solution can be applied to any task, no matter how complicated it may be.

**VIDEO CONFERENCING**

Initiate video conferencing at the tap of a button for on-demand assistance

**DOCUMENT SCANNING**

Digitize forms easily with a streamlined scanning process

**Monday, March 1, 2021** **10:00 AM**

Select an option below to begin

Place Call to Clerk



Scan a Document



Make a Payment



Office Information



Working hours: MON - FRI 9AM - 5PM ET

**VOLUME CONTROLS**

Volume & muting are quickly and easily accessed

**BILL PAYMENT**

Securely execute financial transactions

**INFO ACCESS**

Provide users access to helpful resources

**ACCESSIBILITY MODE**

Switch to Accessibility Mode at any time

Aegis Desk is powered and secured by **ZAMOK Kiosk Management Software**



- ✓ Live video conferencing & support
- ✓ Cash & credit card processing
- ✓ Secure document transfer, print & scan
- ✓ Remotely modify content from anywhere
- ✓ Automated reports & usage statistics





## INDUSTRIES

Use case scenarios within different industries where the Aegis Desk changes the game:



## COURTHOUSES

- Digital Form Fill
- Filing Paperwork
- Accessing Legal Documents
- License Applications
- Paying Fees
- Virtual Court Appearances



## GOVERNMENT

- Paying Bills
- Accessing Documents & Benefits
- Completing Applications
- Specialist Video Conferencing
- Remote Notarization



## HUMAN RESOURCES

- Hiring Applications
- Conducting Interviews
- PTO Requests
- Timesheets
- Accessing Benefits
- Pay Stubs
- Form Fill
- Accessing & Updating Personal Information



## HEALTHCARE

- Telehealth Video Conferencing
- Paying Bills
- Accessing & Updating Personal Info
- Pre-appointment Vital Checkups
- Appointment Check-in & Queuing



## HOUSING AUTHORITIES

- Applying for Housing
- Paying Rent & Bills
- Submitting Maintenance Requests
- Specialist Video Conferencing
- Accessing Housing Documents



## FINANCE & BANKING

- Creating Accounts
- Withdrawals
- Deposits
- Statements
- Applications
- CFP Conferencing



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03.31.2022



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