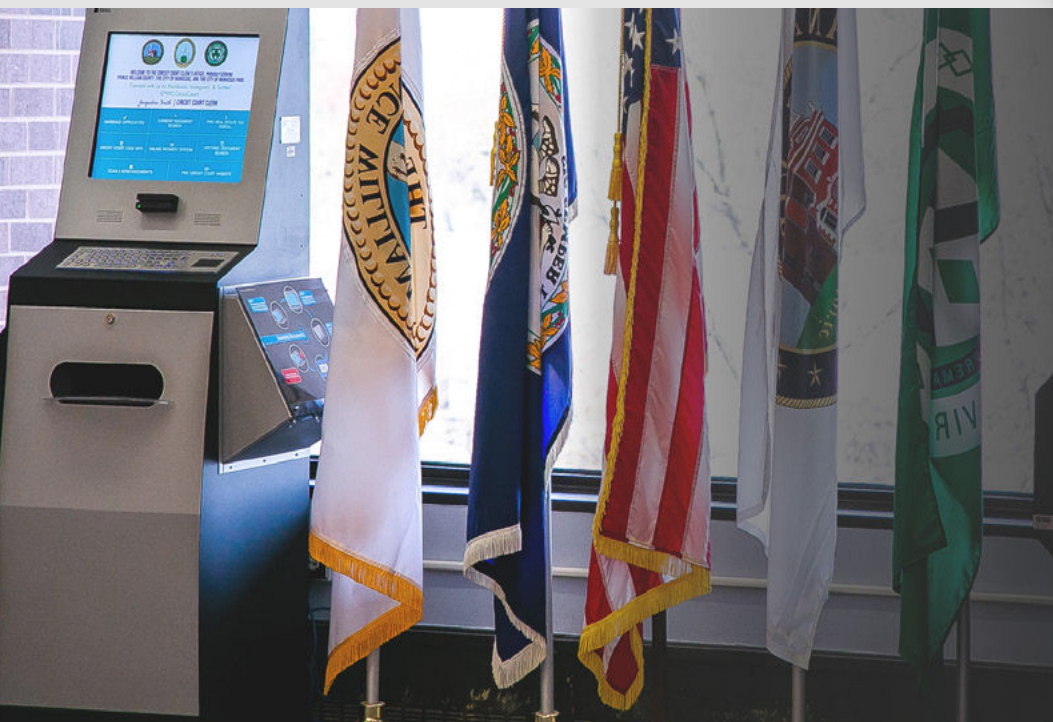


# Self-Service Kiosk Solutions for **COURTHOUSES & MUNICIPALITIES**

*Self-service kiosks help courts and government agencies across the country save time and resources by automating court services such as:*

- Marriage licensing
- Permits
- Bill payment
- Notary oath
- Legal research

**CONTACT SALES FOR PRICING**



## Self-Service Options to:

- ✓ Scan documents
- ✓ Fill out forms
- ✓ Print documents
- ✓ Pay bills, fees & fines

**UNMATCHED 3 YEAR WARRANTY**

LAST REVISED 09.16.2022

## COURTHOUSE KIOSK: Details & Options

The Lobby Kiosk is the most successful Courthouse & Municipalities Kiosk Model and is available with standard features and optional add-ons.



**OFFERED  
ON ALL  
KIOSK  
MODELS**

### STANDARD FEATURES

#### 19" TOUCHSCREEN

for quick navigation, with optional privacy screen filter.

#### ALL METAL KEYBOARD

**AND TOUCHPAD** durable, backlit, and easy to see in any lighting.

#### INTERNAL PRINTER

print full-size documents with monochrome laser printer.

#### STURDY CONSTRUCTION

durable, steel enclosures designed for heavy usage and harsh environments.

#### BOLT TO FLOOR

for added security. You can also bolt to the wall if needed.



### OPTIONAL ADD-ONS

**VIDEO CAMERA** provide face-to-face customer service from anywhere.

**VOIP HANDSET** provide direct dial to a list of preselected recipients, no phone needed.

**CARD READERS** to scan credit cards, barcodes, IDs, or driver's licenses.

**DOCUMENT SCANNER** The kiosk scanner option is a metal, full-page scanner attached to the side of the kiosk. This **ADA-compliant**, "one page at a time" scanner can take letters, passports, driver's licenses, and many other documents.

Watch our [video on scanning](#).

**COMPANY LOGO OR MESSAGE** brand the kiosk with custom graphics and messaging.

## OPTIONS & UPGRADES



**CARD READER**



**SCANNER**



**VOIP HANDSET**



**VIDEO CAMERA**

## OFFICE EXTENSION USER INTERFACE

The courthouses kiosk solution home screen is customizable to include functionality, look, and feel. Users can securely access your systems, approved websites, and third-party services with ease with the Office Extension ZAMOK Software.



**Callouts:**

- Add your company logo, branding, colors, and background
- Link websites
  - Print Documents
  - Scan Documents
  - Pay Bills & Fines
- Local weather forecast with the click of a button
- Customer surveys and feedback

**Interface Elements:**

- Header:** Bradford County COURTHOUSE logo, WELCOME TO THE COURTHOUSE KIOSK, 4:01PM Rain 43°
- Notices:** Notary on 2nd Floor .... Offices will be **CLOSED July 4, 2021** (Federal Holiday: Independence Day) ...
- Service Buttons:** Offices / Map, Permits, Court Services, Pay Fines / Tickets, Marriage Licenses, After-Hours Services, Notary Oath, Language Options
- Visuals:** COURT INFO CENTER banner with image of the courthouse and text "Always here when you are!"
- Feedback:** Tell us what you think (smiley, neutral, frowny face icons)
- Bottom Navigation:**
  - CALL FOR ASSISTANCE:** VoIP Handset option with drop down presets for user to choose from or allow full dial usage
  - EMAIL COUNTY CLERK:** Provide direct email options to one or several recipients
  - USER PORTAL:** Send customers to any customer portal
  - HANDICAP SERVICES:** Handicap employees and visitors can access custom information

[Watch the Scanning Solution Video](#)



## KIOSK MANAGEMENT SOFTWARE

[Zamok Kiosk Management Software](#) makes integrating your systems or web-based content a breeze! This powerful software suite delivers **functionality** and **administrative control** to get you up and running quickly and enable you to do more with your kiosk.



### KIOSK ADMIN TOOLS

- Remote Management
- Remote Content Editing
- Lockdown Browser Security
- Alerts and Notifications
- Reporting & Statistics
- Weekly Status Report

### FEATURE SUPPORT

- Document Scanning
- Credit Card Capture
- Printing and Copying
- VoIP Service Support
- Live Interpretation
- Live Video Support

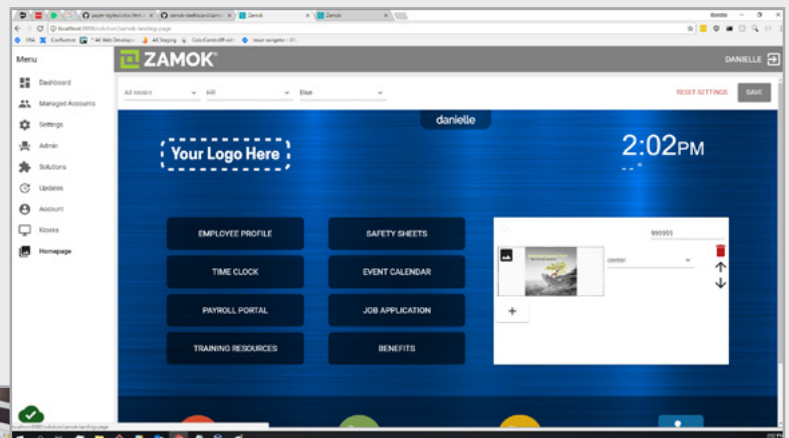
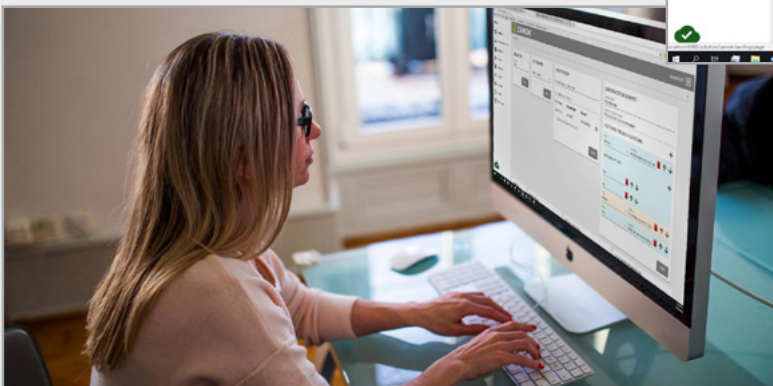
### KIOSK USER INTERFACE

- Screen Layout Templates
- Screen Saver
- Logo & Branding Options
- Survey & Review Tool
- Screen Reading
- On-screen Keyboard

## ZAMOK DASHBOARD — All from your desk!

Your Zamok control center allows you to **conveniently customize and manage settings for all your kiosks right from your desktop!**

Make your desired changes and see a preview of what is displayed on the kiosk screen.



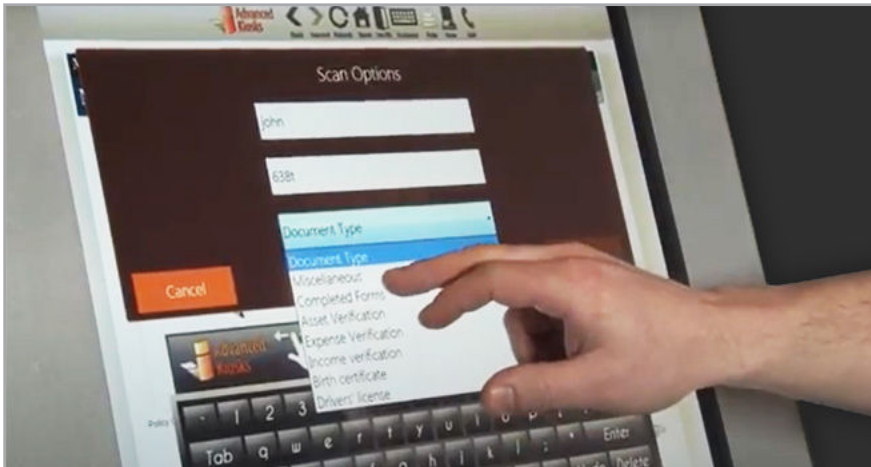
With the easy to use, intuitive Zamok interface, no technical skill is required!

Any button can link to a webpage, form, or scan routine.



## DOCUMENT SCANNING

A scanner routine saves time and resources on self-service projects, enabling customers to scan and make copies of paperwork and forms, applications, licenses, passports, or even old crumpled pieces of paper.



### COMMON USE CASES

The full-page document scanner is great for many self-service applications, including:

- Employee & HR kiosks
- Bill pay kiosks
- Kiosks for government organizations

## SCANNING SOFTWARE & ONBOARDING

### SCANNING CONFIGURATIONS

Zamok's scanning feature works in two different ways:

1. By guiding the user through scanning specific documents for an application
2. Allowing a user to scan any document, attach notes, and have documents securely delivered by email or file upload.

**ONBOARDING:** The Advanced Kiosks onboarding team will set up buttons on the kiosk user interface to start scanning processes and will configure the documents to be sent to the destination of your choice.





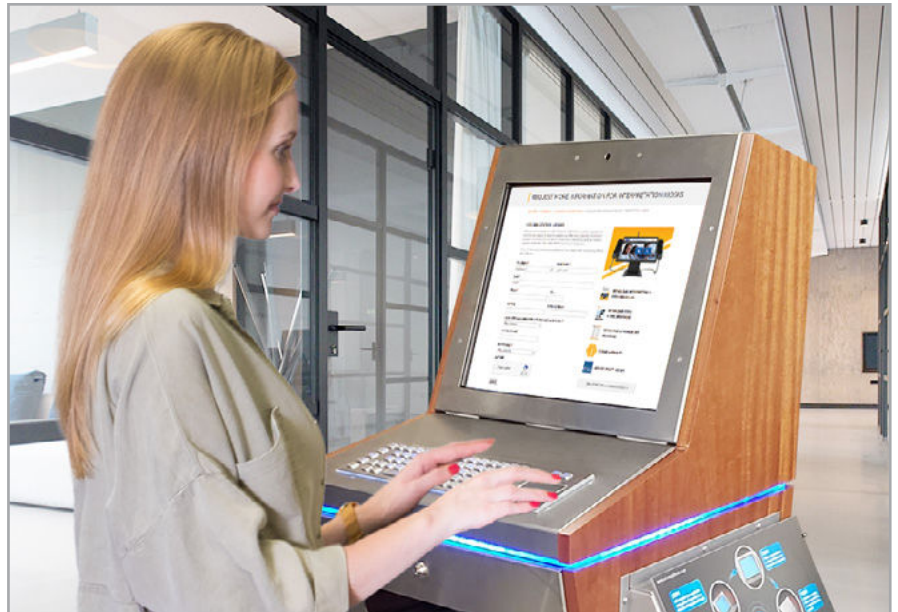
## FORM FILLING

Everyone has forms that need to be filled and filed away. Advanced Kiosks has many options for your form and application needs.

### DIGITAL FORM BENEFITS

Whether you fill out forms digitally or scan them in when you are done, digital forms can:

- Improve file management
- Increase security
- Reduce wait times
- Reduce human contact
- Provide paperless option
- Free up staff time



## 3 WAYS TO FILL OUT FORMS DIGITALLY



### FIND THE CONTACT-FREE METHOD THAT WORKS BEST FOR YOU

- 1 Fill out an electronic form and have it automatically uploaded to a database.
- 2 Fill out a digital interactive PDF and email it to the recipient of your choice.
- 3 Print the form, fill it out, sign it, and scan it back in for digital organization.

**ONBOARDING:** Have a paper form? We can make it digital. See our On-Boarding Section for more details.





## PAY GOVERNMENT FEES AND FINES

Interactive digital kiosks can offer an electronic payment system for those without available or secure access to technology.



### MAKING PAYMENTS EASY

If you have a preexisting payment webpage, we can link and lockdown that page for kiosk users to navigate the payment process. With a credit card reader, your customer can autofill user information into the digital payment form, expediting the process.

## SOFTWARE FOR MAKING PAYMENTS

### CARD READERS & SCANNERS

Different options can be added to expedite the payment process or even help auto-fill forms and applications. These include:

- Credit Card or Magnetic Strip Reader
- EMV Credit Card Reader
- Barcode and QR Code Scanner
- Drivers License and ID Scanner

**Right:** Ticketing Kiosk with EMV credit card reader.



**ON-BOARDING:** *We do the Heavy Lifting!*

A Customer Success Specialist is assigned to your project to oversee everything from parts and delivery to installation feedback.

- 10 hours of one-on-one set-up time
- Kiosk management software setup
- Overview of kiosk administration tools
- Training to ensure you are prepared to manage your kiosk system
- Content retrieval to set up users, list of document names, and tags
- Transferring paper forms to make them virtual
- Work with an IT manager to make sure all protocols are met.

**SOFTWARE INTEGRATION**

Thinking about adding self service kiosks into your lobby, but worried about how they will interact with your existing systems?

Our Zamok™ suite of powerful kiosk management tools is compatible with any web-based software application you may already have in place. Our in-house team of project managers and software engineers are ready guide you every step of the way.



**Zamok Kiosk Software** presents your web-based software systems in a secure browser window, preserving your existing software investment and preventing unwanted tampering.



## WHY ADVANCED KIOSKS?

Advanced Kiosks was founded on the principle of providing turnkey solutions. With nearly 20 years of experience and a team of experts in engineering, software and project management, Advanced Kiosks is equipped to make your kiosk project a success.



### **3 YEAR WARRANTY**

Advanced Kiosks takes pride in building self-service kiosks with commercial-grade, American-made, high-quality components.



### **ADA & 508 COMPLIANT**

All kiosks and software we build come standard with the features needed for ADA and 508 Compliance to ensure the best user experience.



### **GSA ADVANTAGE**

As an authorized GSA Advantage Vendor, Advanced Kiosks guarantees the best price to your courthouse kiosk solution.



## TALK TO A PROJECT MANAGER TODAY

For more information on this **Courthouses & Municipalities Kiosk Solution**, contact an Advanced Kiosks project consultant today!

**(603) 865-1000 / [sales@advancedkiosks.com](mailto:sales@advancedkiosks.com) / [www.advancedkiosks.com](http://www.advancedkiosks.com)**



Advanced Kiosks  
134 Hall Street, Unit F  
Concord, NH 03301

1 (866) 783-3791  
[info@advancedkiosks.com](mailto:info@advancedkiosks.com)  
[www.advancedkiosks.com](http://www.advancedkiosks.com)

[Terms and Conditions](#)

09.16.2022



Copyright © 2022 by Advanced Kiosks  
All rights reserved. This book or any portion thereof may not  
be reproduced or used in any manner whatsoever  
without the express written permission of the publisher