

# Office Extension 3.0

**NEW & IMPROVED!** 

### A Self-Service Extension of Your Office

Office Extension 3.0 is a favorite of Government, Courts, Housing Authorities and Human Resources for its ability to be configured for many self-service functions, and for its ability to communicate and report back to you.



### Extend the reach of your office's capabilities:

- Scan & print forms, documents and receipts
- Automated text message and email notifications
- Translate your interface to over 100 languages
- Pay bills (3rd-party application required)
- Secure scan and upload of documents
- Assisted form fill and submission right from the kiosk
- Improved homepage editor & media library
- Contact directory call and text
- Secure access to websites or web-based applications

Last Revised 5.3.2023

Contract Holder







# **SOFTWARE**

Customize the touch screen interface. Most everything on the interface below is configurable. Configuration requires minimal technical skill. Don't worry, our onboarding team will assist you throughout the process!



Our **ZAMOK Kiosk Management Software** is the platform that brings Office Extension 3.0 to life.



- Onfigurable browser for public access
- ✓ Integrate with any web-based platform
- Secure document upload, print & scan
- Remotely modify content from your desk
- O Notifications, weekly reports & usage statistics
- OVOIP Calling Technology, no phone line needed





### **NEW FEATURES**

Packed with convenient, powerful features, Office Extension 3.0 is the self service solution that prioritizes user experience and optimizes workplace efficiency.

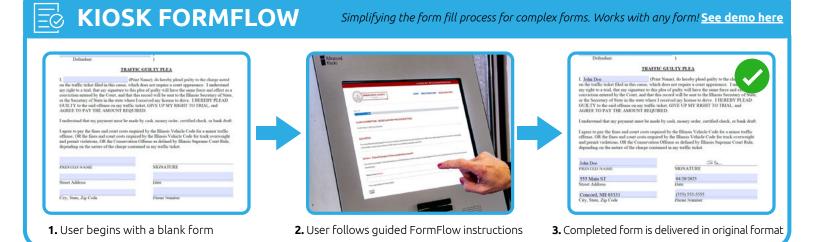


**1.** User taps translation button

2. User locates & taps desired language

3. Configurable interface text is translated









# **HARDWARE**

All kiosks are ADA compliant for accessibility



- 24/7 Technical Support
- ZAMOK™ Security and Management



for quick navigation, with optional privacy screen filter.

**ALL METAL KEYBOARD** o—AND TOUCHPAD durable, backlit, and easy to see in any lighting.

#### **INTERNAL PRINTER** •

print full-size documents with monochrome laser printer.

#### STURDY CONSTRUCTION G

durable, steel enclosures designed for heavy usage and harsh environments.

# BOLT TO FLOOR ⋄·OR WALL

for added security. Leveling feet included.



**VOIP HANDSET** provide direct dial to a list of preselected recipients, no phone needed.

**CARD READERS** to scan credit cards, barcodes, IDs, or driver's licenses (optional).

**DOCUMENT SCANNER** The kiosk scanner option is a metal, full-page scanner attached to the side of the kiosk. This **ADA-compliant**, "one page at a time" scanner can take letters, passports, driver's licenses, and many other documents.

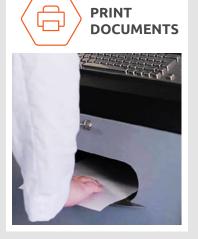
Watch our video on scanning.

### **COMPANY LOGO OR MESSAGE**

brand the kiosk with custom graphics and messaging.











Click icons above for more on Office Extension features. See all of Advanced Kiosks' video content here.





# **FEATURES & BENEFITS**

Office Extension 3.0 is now packed with even more powerful features to modernize your office and maximize efficiency within your business.



#### **INTERFACE TRANSLATION** New Feature!

Users can instantly transform their interface into their choice of one of hundreds of languages. Subsequent PDFs & web pages are automatically translated into the chosen language. Kiosk adminstrators automatically receive the translated document along with the original.

Benefits: User Experience, Accessibility, Customer Engagement



### **INSTRUCTIONAL VIDEO** New & Improved!

The kiosk recognizes when a visitor has entered the lobby and launches a helpful instructional video to provide guidance on how to proceed. This feature helps to set expectations, support productive interactions and build trust through positive user experiences.

Benefits: User Experience, User Efficiency, Customer Engagement, Enhanced Brand Awareness



### **DOCUMENT UPLOAD** New & Improved!

Office Extension's scanning process has been redesigned for improved user experience. Now offering seamless scan-to-upload, streamlining the process of submitting completed documents. Requires no third-party site integration. Just tap the upload button, scan, and the submission is complete!

Benefits: User Experience, User & Staff Efficiency, Error Reduction, Enhanced Security



#### KIOSK FORMFLOW New Feature!

Simplify complex form-filling by providing a guided experience with a progress bar, parsed questions and field validation. The user can translate the form to their preferred language, and Kiosk FormFlow delivers the completed form in both the user's translated language as well as in its original format.

Benefits: User Experience, Staff Efficiency, Error Reduction, Cost Savings, Policy Compliance



### **HOMEPAGE THEME EDITOR** New & Improved!

The Homepage Theme editor gives kiosk administrators more control than ever while configuring their kiosk's user interface. Choose from a list of standard templates or configure your own layout with simple, intuitive point-and-click editor tools.

Benefits: User Experience, Administrator Efficiency, Enhanced Brand Awareness, Improved Customization



### MEDIA LIBRARY New & Improved!

Personalizing your Zamok account just got a lot easier with the redesigned media library. With a newly redesigned interface and added functionality, kiosk administrators are empowered to create and manage content on their kiosk with ease.

Benefits: Administrator User Experience, Administrator Efficiency, Enhanced Brand Awareness



### **WEEKLY REPORTS AND NOTIFICATIONS** *New & Improved!*

Alerts, statistics, and usage trends are generated from each kiosk and then formatted into a weekly report to help determine effectiveness and track ROI.

Benefits: Improved Performance Analysis, Enhanced Communication, Improved Return on Investment

### **READY TO MOVE FORWARD?**





**CALL US:** (603) 865-1000



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